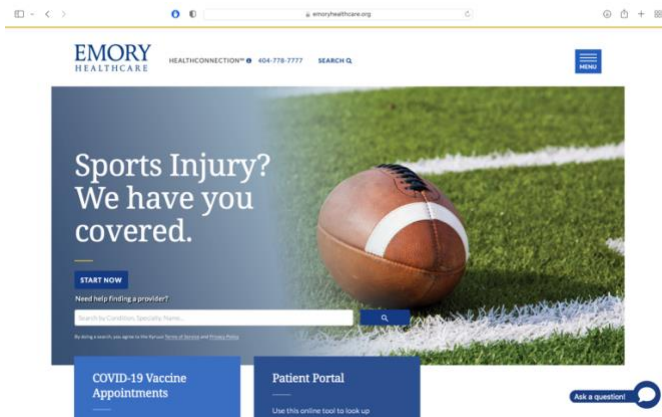
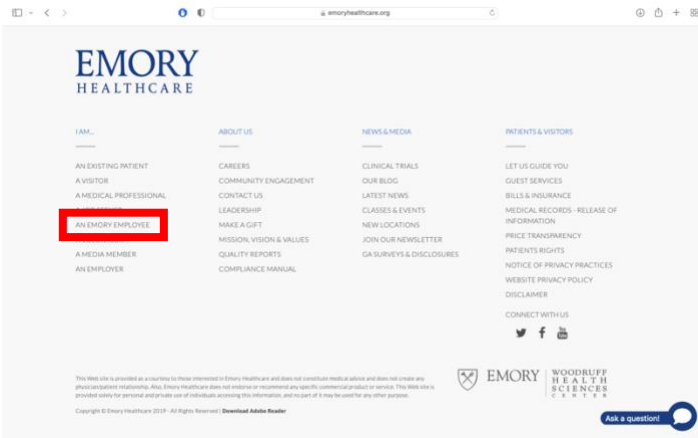


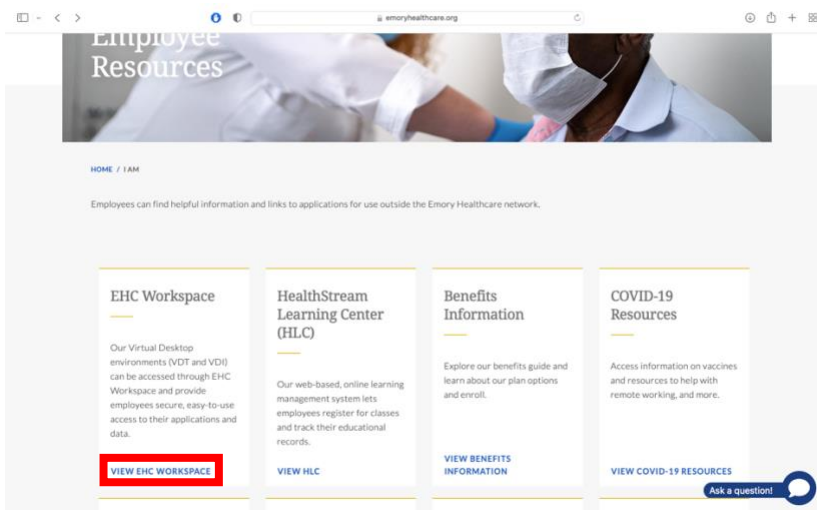
1. Go to <https://www.emoryhealthcare.org>



2. Scroll to the bottom and click on “An Emory Employee” under the “I Am...” column

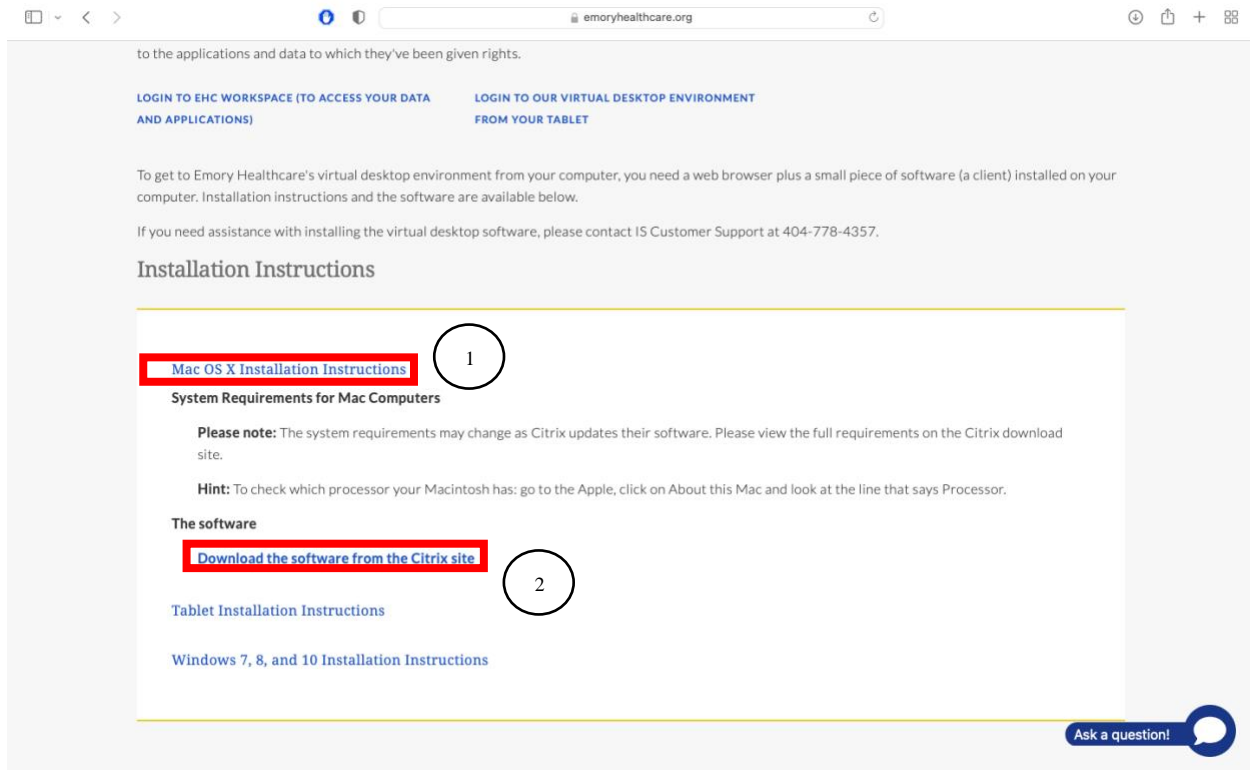


3. Click on “View EHC Workspace”



For Mac OS X:

1. Scroll down to the Installation Instructions, click “Mac OS X Installation Instructions” (1), and click “Download the software from the Citrix site” (2).



to the applications and data to which they've been given rights.

[LOGIN TO EHC WORKSPACE \(TO ACCESS YOUR DATA AND APPLICATIONS\)](#) [LOGIN TO OUR VIRTUAL DESKTOP ENVIRONMENT FROM YOUR TABLET](#)

To get to Emory Healthcare's virtual desktop environment from your computer, you need a web browser plus a small piece of software (a client) installed on your computer. Installation instructions and the software are available below.

If you need assistance with installing the virtual desktop software, please contact IS Customer Support at 404-778-4357.

Installation Instructions

[Mac OS X Installation Instructions](#) (1)

System Requirements for Mac Computers

Please note: The system requirements may change as Citrix updates their software. Please view the full requirements on the Citrix download site.

Hint: To check which processor your Macintosh has: go to the Apple, click on About this Mac and look at the line that says Processor.

The software

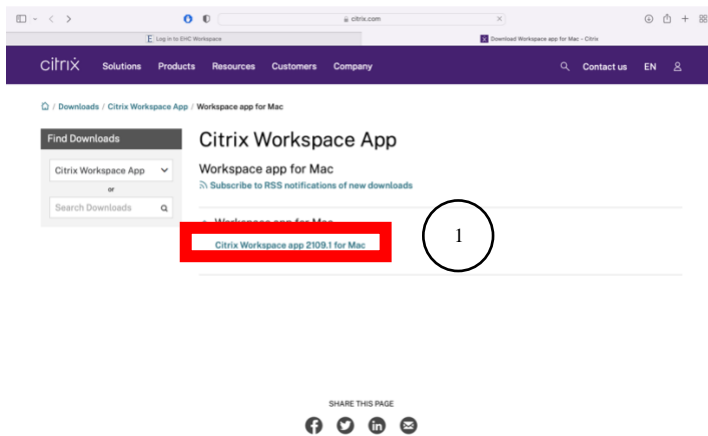
[Download the software from the Citrix site](#) (2)

[Tablet Installation Instructions](#)

[Windows 7, 8, and 10 Installation Instructions](#)

[Ask a question!](#)

2. Click “Citrix Workspace app 2109.1 for Mac” (1), scroll down, and click “Download Citrix Workspace app for Mac” (2) (You may have to click this more than once)



citrix.com

Log in to EHC Workspace Download Workspace app for Mac - Citrix

Solutions Products Resources Customers Company Contact us EN

Downloads / Citrix Workspace App / Workspace app for Mac

Find Downloads

Citrix Workspace App

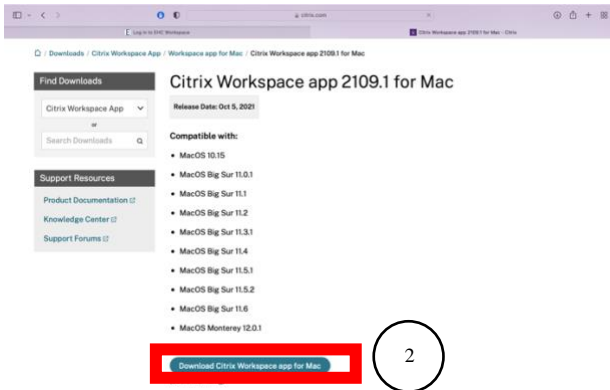
Workspace app for Mac

Subscribe to RSS notifications of new downloads

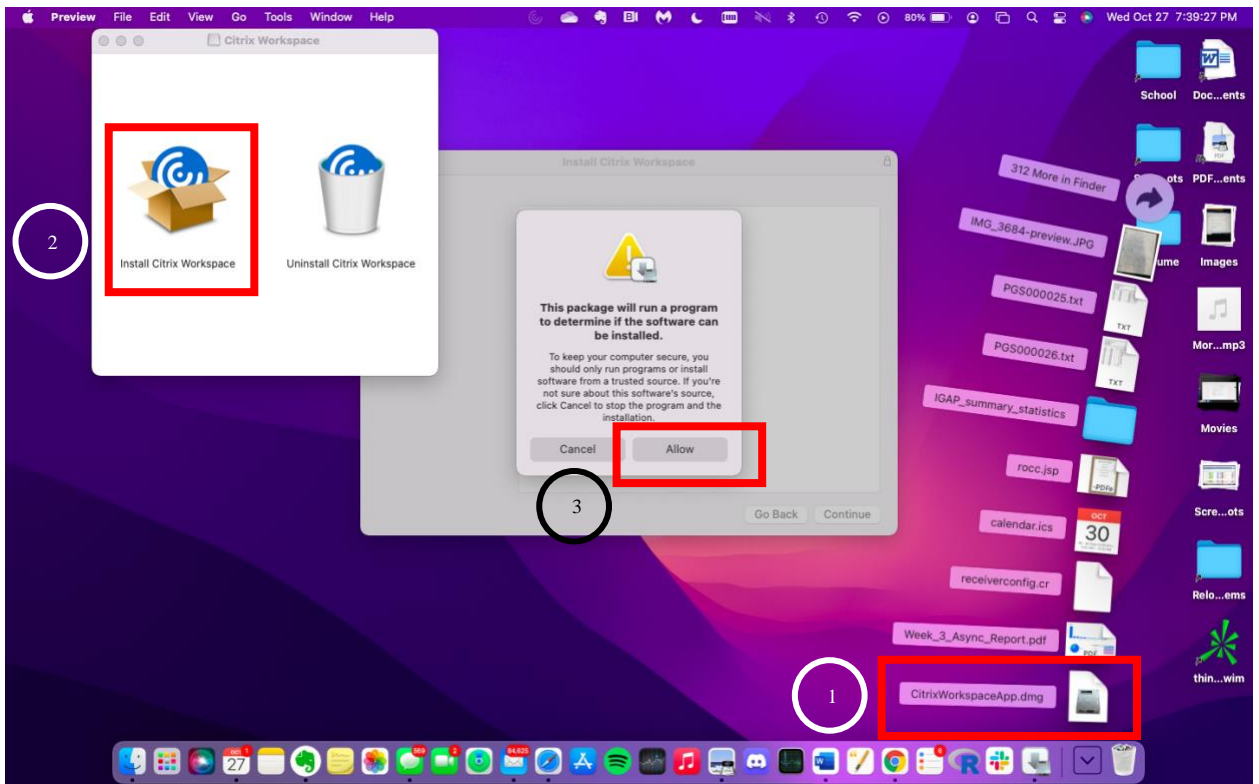
[Citrix Workspace app 2109.1 for Mac](#) (1)

SHARE THIS PAGE

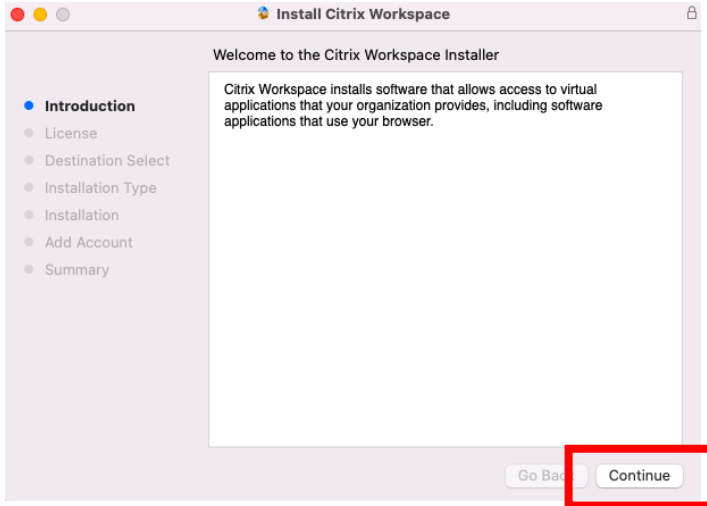
Facebook Twitter LinkedIn Email



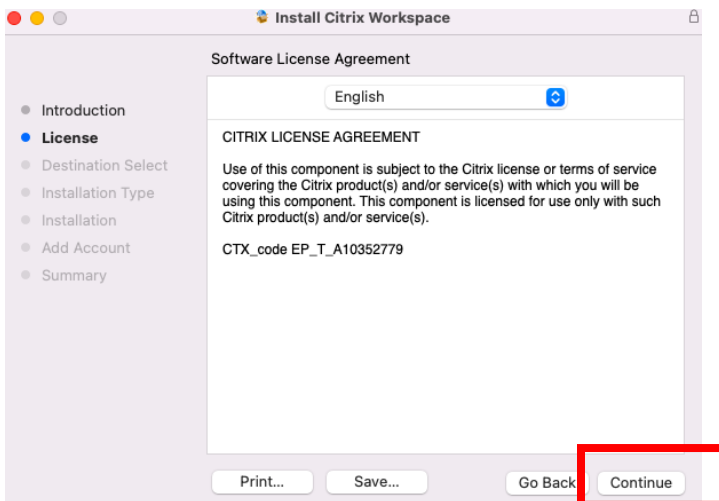
3. Open the downloaded file and double click on “Install Citrix Workspace”



4. Click “Continue”



5. Click “Continue”



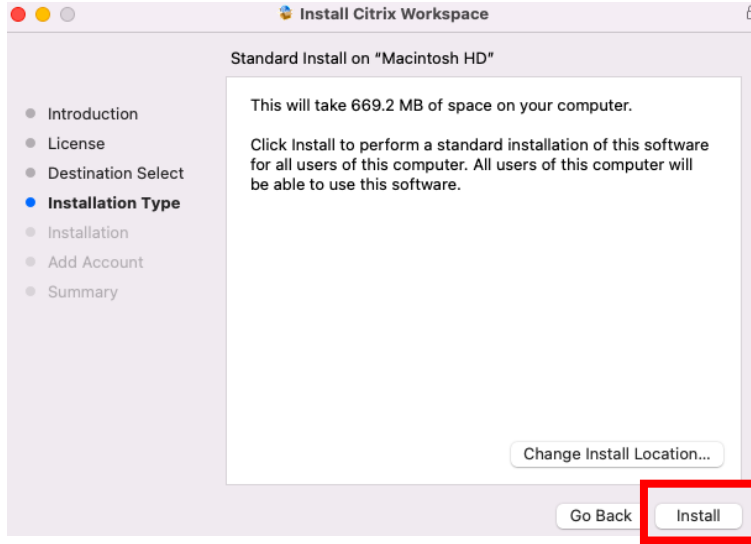
6. Click “Agree”

To continue installing the software you must agree to the terms of the software license agreement.

Click Agree to continue or click Disagree to cancel the installation and quit the Installer.



7. Click “Install” and enter your password



For Windows 7, 8, and 10:

1. Scroll down to the Installation Instructions, click “Windows 7, 8, and 10 Installation Instructions” (1), and click “EHC Virtual Desktop client software for Windows 7, 8, and 10” (2).

Installation Instructions

[Mac OS X Installation Instructions](#)

[Tablet Installation Instructions](#)

[Windows 7, 8, and 10 Installation Instructions](#)

[Information for Installing the Virtual Desktop Client Software on Windows 7, 8 and 10 Systems](#) (1)

Windows System Requirements

You must be logged into your computer using an account that has administrator privileges

You will need to uninstall any previous version of the Virtual Desktop Citrix client before installing the latest version

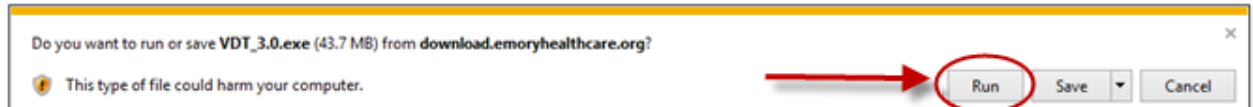
Installation instructions

[Installation instructions for Windows 7, 8, and 10 systems](#)

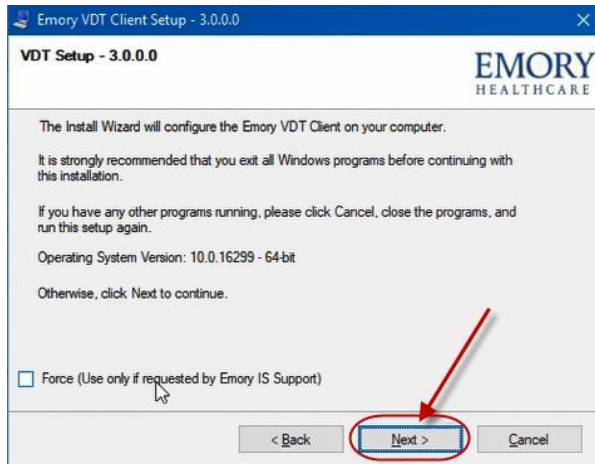
Download the software

[EHC Virtual Desktop client software for Windows 7, 8, and 10](#) (2)

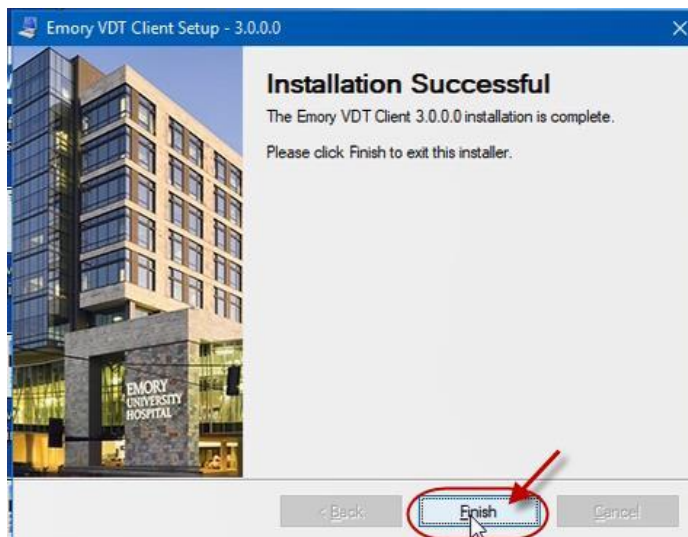
2. Click “Run” when the installation is complete



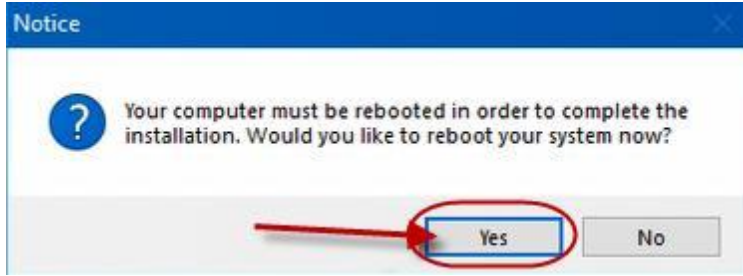
3. Click “Next”



4. When the installation is complete, a screen similar to the one below will come up. Click “Finish.”



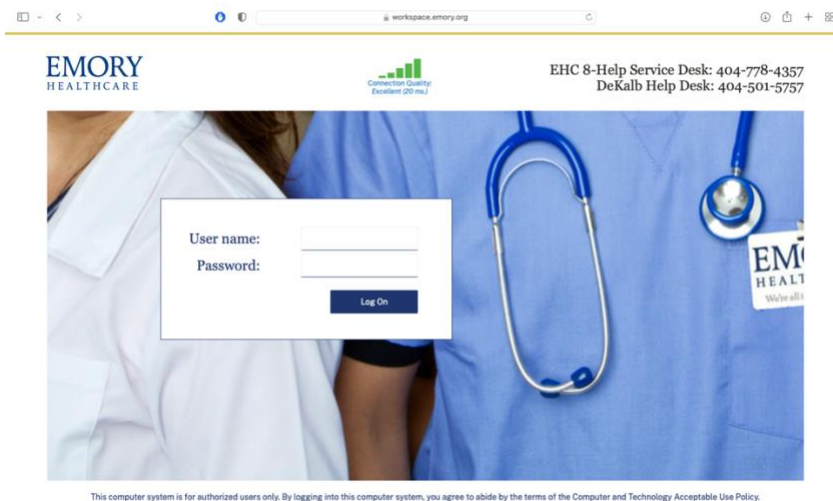
5. Click “Yes” and reboot your system



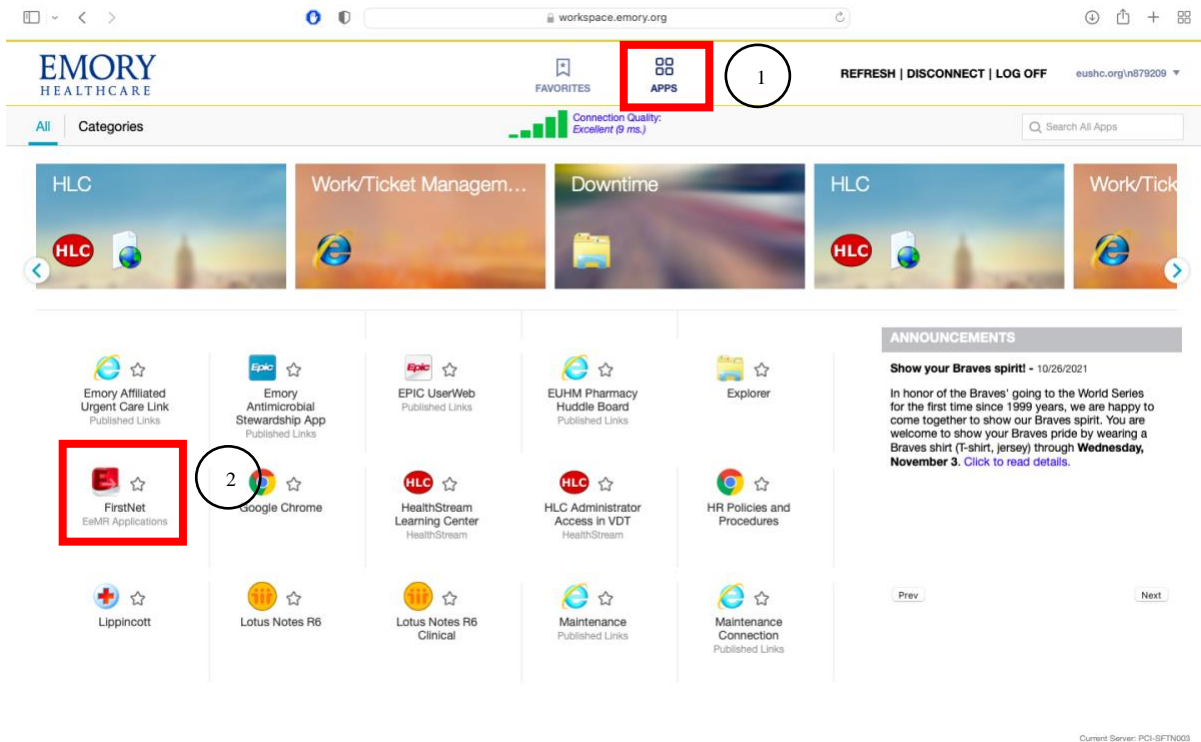
6. Once rebooted, continue onto the next steps

For Windows and Mac Users:

1. Go to <https://workspace.emory.org/vpn/index.html> and enter in your Emory credentials



2. Click on the “Apps” Page from the top menu (1) and click on the FirstNet icon (2)



3. Once the file has finished downloading, open the file using the Citrix Application

